



NEUROSCIENCE

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ADULT NEUROLOGY
Jon D. Peters, MD
Ruben Cintron, MD
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PEDIATRIC NEUROLOGY
Terry Watkin, MD

September 30, 2008

Re: Netmender Inc

To Whom It May Concern,

I would have no hesitation in recommending Netmender Inc as a network service provider for any IT service issues, network solutions, or day to day IT needs. We made the decision to outsource our IT services about 5 years ago and have been more than satisfied with that decision based on the relationship we have built with Netmender.

Their technical skills are excellent and they always go above and beyond to solve our problems in a timely manner and with our best interests at heart.

They built our firewall, server and back up systems and maintain these regularly. Whenever we are in need of a new CPU we will always have Netmender built it for us as we have complete trust in their ability to build a reliable machine.

Their technicians are always polite and willing to answer any questions we may have. We have confidence that in an emergency we can contact someone but also on a day to day basis we have easy access to ask questions and receive answers and advice on IT solutions.

Again, I would confidently recommend Netmender as a network service provider as we have always had excellent service and support from them.

Regards,

M. Davis
Administrator
Neuroscience Consultants PLC